

COMMUNITY ACTION PARTNERSHIP OF NORTHWEST MONTANA **ANNUAL REPORT**

'19

Impact Report

Community Action Partnership of Northwest Montana (CAPNM) has been helping people, improving lives and strengthening communities since 1976. CAPNM provides social services and advocacy, together with local partners, to alleviate poverty, improve lives and strengthen communities in the Flathead, Lake, Lincoln and Sanders Counties.

CAPNM serves a large geographic area of 13,375 square miles, with a total population of over 150,000. Flathead, Lake, Lincoln, and Sanders Counties are predominantly rural communities with limited employment opportunities and low wages.

CAPNM is the largest private human-services agency in the four county area, providing a wide variety of services to promote self-sufficiency and independence, which allows maximization of resources to benefit more individuals.

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From start to finish in 2019, CAPNM continued the 41 year legacy of providing services to help improve lives and strengthen communities. In 2019, over 8,000 individuals worked with CAPNM staff to receive assistance that range from employment training, heater emergencies to homeless services. The data reported in this impact report tells only part of the story of how CAPNM works to address the needs of the communities we serve. These key outcomes and success stories are critical for understanding the depth of CAPNM's impact in Northwest Montana.

Sometimes people who are working their way through trouble just need a little help to start over. A young mother and her two sons were homeless for six months. She applied for over 200 jobs and finally was able to secure part time employment. While searching for an affordable home, she stayed in a tent in her friend's back yard. Her apartment came through but she needed help to get the electric into her name. Through a cooperative effort, LIEAP was able to provide the deposit funds and assistance with winter heating costs. Her family is now safe and warm in their new place!



ENERGY PROGRAMS (LIEAP AND WEATHERIZATION)

216

housing units were made safe & affordable through construction, weatherization, or rehab services.

4,980

households received some form of energy discount on their utility bill for savings of \$290,000.

3,918

households obtained emergency & non-emergency LIEAP energy assistance.

35

households received assistance with electric/heating utility deposits.

% %

participants obtained non-emergency Weatherization services.

* \$(

participants received emergency home repair assistance through the weatherization program.

EMPLOYMENT AND TRAINING DEPARTMENT

161

401 unemployed participants made strides toward employment through CAPNM training programs. 161 actually secured employment.

34

obtained child care support for dependents.

4

received vocational training, life-skill training, earned a GED or post-secondary education.

COMMUNITY SERVICES DEPARTMENT

88

households received emergency rental assistance.

44

households received emergency rental assistance

140

participants received housing counseling services.

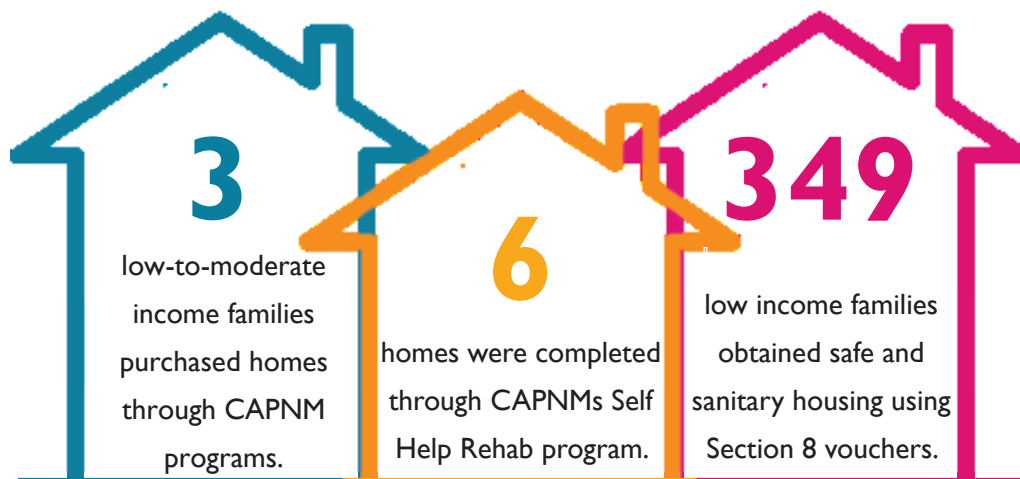
160

participants graduated from Homebuyer Education classes.

98

"kits" were provided to clients (20 sleeping bags, 11 hygiene bags, 11 'welcome home' kits, 4 baby kits, 7 warm weather kits, 45 emergency food bags.

HOUSING DEPARTMENT



ADDITIONAL ACTIVITIES IN 2019

537

hours were donated by volunteers for community service to CAPNM's programs.

343

community-based organizations partnered with CAPNM to better serve our communities.

2,200

persons with disabilities served by CAPNM.

702

referrals by CAPNM staff connected individuals in need with other service agencies.

AGENCY SERVICE LEVELS BY COMMUNITY

PERCENTAGE OF POPULATION SERVED, TOP 20*

LIBBY	48.1%	KILA	17.8%
TROUT CREEK	43.9%	RONAN	17.7%
TROY	36.9%	RAVALLI	16.4%
EUREKA	35.7%	CHARLO	15.4%
HOT SPRINGS	29.8%	ST. IGNATIUS	13.8%
PLAINS	23.8%	SWAN LAKE	11.4%
REXFORD	23.2%	STRYKER	11.4%
NOXON	21.4%	CORAM	11.3%
HERON	19.4%	POLSON	10.7%
THOMPSON FALLS	17.8%	HUNGRY HORSE	10.6%

* 2016 ZIP CODE COUNTS AS SEPARATED THROUGH AGENCY CDS DATABASE

COMMUNITY ACTION PARTNERSHIP OF NORTHWEST MONTANA OFFICES

Main Location	Outreach Office	Outreach Office	Outreach Office	(406) 752-6565
214 Main Street	933 Farm to Market Road	66121 Highway 37	110 Main Street	1-800-344-5979
Kalispell	Libby	Eureka	Polson	www.capnm.net

PROFILE OF CAPNM CLIENTS

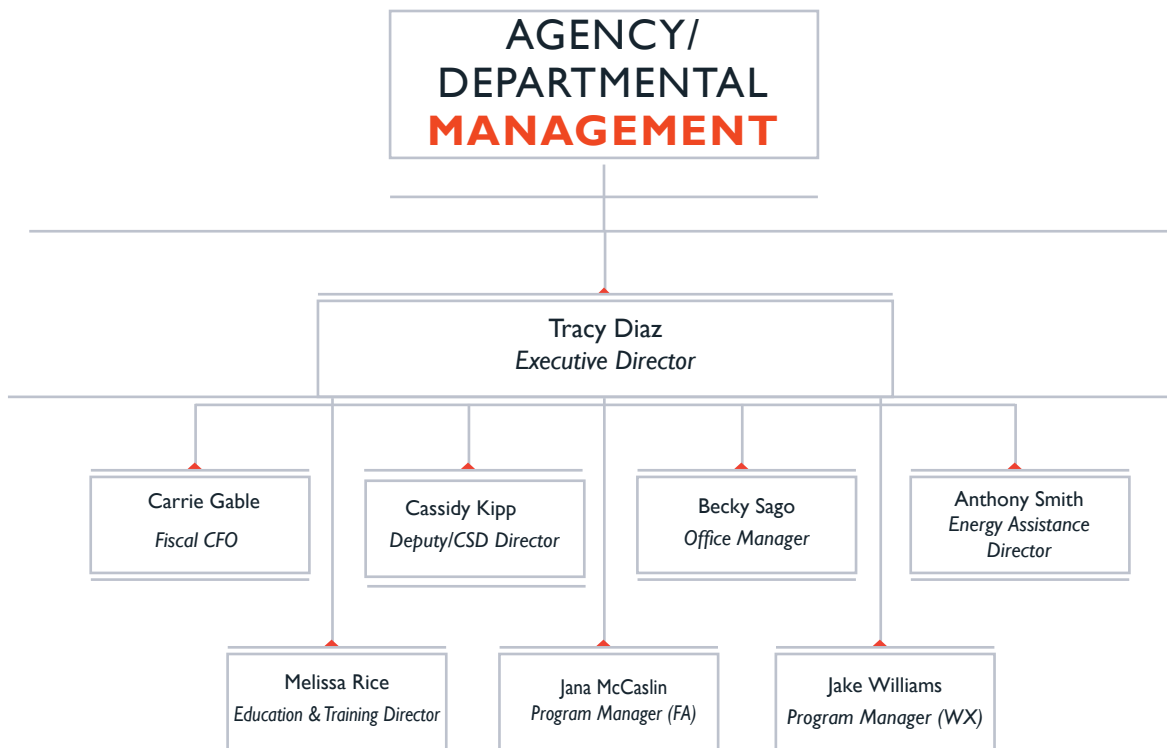
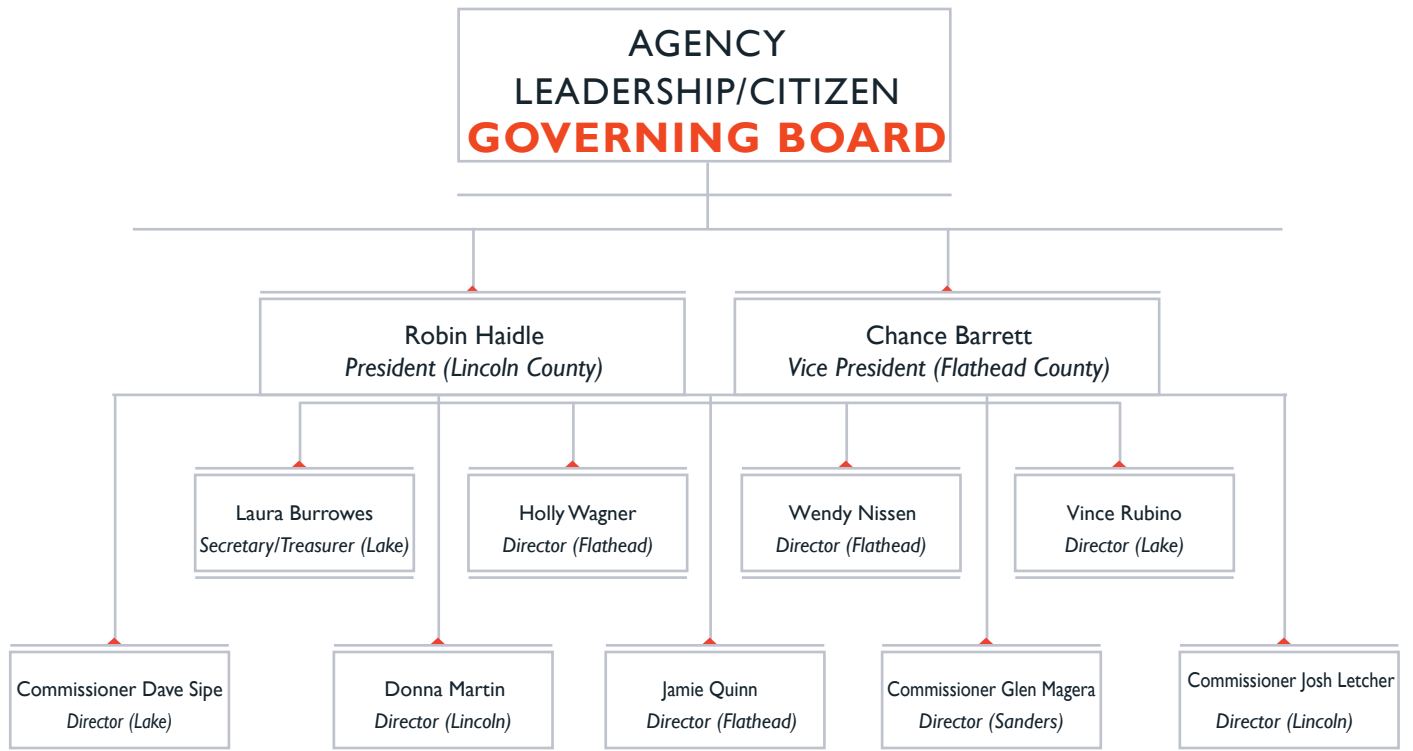
- **4,221** households/**8,299** persons helped
- **4,674** female
- **2,256** under age 18 (**30%**)
- **2,753** age 18-54 (**33%**)
- **3,019** age 55+ (**36%**)
- **3,217** are high school graduates (**39%**)
- **2,200** report having a disabling condition (**27%**)
- **73%** live in 1 or 2 person households
- **705** are single parent households
- **4,329** have wage or retirement income (**52%**)
- **1,976** are homeowners

I was very pleased with the remodeling work done on my home by CAP. The people doing the remodeling were courteous and timely. I was very pleased with the way it was done and the way it looked. The new sinks and counters in the kitchen make it much easier to clean. The laminate flooring is so easy to clean and it is an improvement over the old flooring that was in the home when I bought it. I am very pleased to say the least! Thank you CAPNM for a job well done!

"Every day I thank God for opening the way for you all to come and so kindly & thoroughly winterize my home," states an elderly woman. "It is so amazing to be so cared for, and to for the first time be warm and cozy day and night in our home."

From homeless alcoholic, to responsible contributing member of society, my 17 years at the Courtyard Apartments were an essential component in my journey to personal self-sustainability. For that, I will always be appreciate all the help CAPNM gave me!





CAPNM VENDORS & PARTNERS

FUNDING EXPENDITURES IN OUR COMMUNITY

INSURED TITLES	\$685,656	ALL PHASE REMODELING	\$1,213
PACIFIC SOURCE HEALTH	\$330,498	RANDALL & CO.	\$30,230
MCCRORIE FURNACE	\$97,408	NORTHBROOK PROPERTIES	\$43,416
MUTUAL OF AMERICA	\$153,485	CITY SERVICE VALCON	\$33,550
GLACIER BANK	\$59,934	BILL'S SUPERHEAT	\$69,093
PAULL GROUP LTD.	\$79,683	TORNOW PC	\$29,665
PHILADELPHIA INSURANCE	\$43,341	GREATER VALLEY HOLDINGS	\$726
WESTERN BUILDING CENTER	\$52,189	BLACKS WHOLESALE	\$47,349
PERFORMANCE HEATING	\$35,141	FLATHEAD JANITORIAL	\$15,400
ALUMA GLASS	\$76,784	VALLEY GLASS	\$243
MONTANA SKY NETWORKS	\$3,459		

MISSION DELIVERY PARTNERS

