



CAPNM

COMMUNITY ACTION PARTNERSHIP OF NORTHWEST MONTANA

HELPING PEOPLE. IMPROVING LIVES. STRENGTHENING COMMUNITIES.

ANNUAL
REPORT
2013-2014



Architectural Rendering of the renovated Courtyard Apartments in Kalispell, MT. Project Completion projected for 2016.

Our Mission:
Community Action
Partnership of
Northwest Montana
provides services and
advocacy to alleviate
poverty, improve lives
and strengthen our
communities.

COMMUNITY ACTION PARTNERSHIP OF NORTHWEST MONTANA



Blower door testing by the Weatherization Crew



Job Skills course prepares participants for the workforce



Care Attendants help Seniors with their everyday needs

ENERGY PROGRAMS:

LIEAP provided energy assistance to **4,131** families by paying a portion of their winter heating bills with **\$2,749,605** in assistance.

Energy Share provided **459** families with funds for emergency heat needs caused by situations beyond the family's control.

Weatherization helped **295** households reduce their high energy costs by installing insulation, replacing furnaces, and reducing air infiltration.

Dear Partnership,

I wanted to say a huge thank you for your referral to the weatherization department. Everyone there went over and above their calling to help us. We never expected so much work to be done! The stove was the ultimate surprise! I was in tears! Thank you so much for the work you do.

C. S., LIEAP/Weatherization Services Recipient

EMPLOYMENT & TRAINING:

692 unemployed people obtained skills required for employment

328 unemployed people obtained a job with training & education.

Many clients arrive with extensive need for multiple services. When Steven, a single father of an 8-year-old, arrived for intake he struggled to understand the paperwork and appeared overwhelmed by written materials. He had left high school in the 9th grade to cut firewood full-time to support his family. Through coordination with Literacy Volunteers, childcare providers, District 5 schools and medical providers Steven addressed each of his barriers to employment. He completed the Job Skills class and developed a resume.

Steven first found employment managing a tree lot and more recently received a job offer at \$17 per hour. In just a few short months the lives of this family have been dramatically changed through Steven's efforts and skills developed through CAPNM's program.

PERSONAL TOUCH HOME CARE:

60 vulnerable seniors maintained their independence as a result of in-home services provided by Personal Care Attendants.

For months Don, 63, had been withdrawn and refused to let anyone into his home. He was unable to care for himself or his pets and the resulting mess grew quickly. His health was failing and he was embarrassed about the lack of safety and sanitation of his dwelling, which posed a major health concern. Don knew his situation was precarious and was referred to CAPNM for chore services.

Personal Care Attendants helped him to clear the accumulation of trash and pet waste. He reported feeling "human" again and expressed gratitude for the "kind people that you send to my home." Don receives personal care assistance and continues to improve daily. With these supports in place, he is thriving and has been successful with maintaining his independence.

HELPING PEOPLE. IMPROVING LIVES. STRENGTHENING COMMUNITIES



VITA Tax Preparation at the Gateway Community Center



Northwest Montana Community Land Trust (NWMTCCL) Home



Parker, age 4, operating heavy equipment at Gravelpalooza

OPPORTUNITY DEVELOPMENT DEPARTMENT:

122 Community members received training in Home Buyer Education.

More than 600 low-to-moderate income individuals received free tax preparation returning over \$500,000 in tax refunds to our communities.

Joan joined her niece, Dawn, in Free to Choose financial capabilities class as a show of support. She met with staff to review her credit report and was encouraged to learn her situation was better than she thought. She reworked her budget three times and was able to pay off her debt within six months.

Joan had contributed to a retirement account for ten years, but had no idea how much was in it. The class challenged her to learn. When she did, she was pleasantly surprised by how much she had saved and reported back to the class. This inspired Dawn to begin funding her own retirement.

HOUSING:

298 low income families obtained safe and sanitary housing using Section 8 vouchers

19 low-to-moderate income families purchased homes through CAPNM programs

13 vacant homes in Kalispell were acquired by the NWMTCCL and are under renovation.

For years Ashley and Josh dreamed of becoming home owners. When Josh experienced a life-changing injury at work, many traditional paths to homeownership were closed off to them. Through hard work and dedication Ashley and Josh were able to realize their dream through the NWMTCCL.

"I have to say I don't think we have ever been so excited to mow our lawn or clean our house every day. Through this entire life-changing and emotional rollercoaster Marney and Cynthia have been there for us. I have shed many tears on the phone with these ladies, but they never gave up on us and we are now living in the house of our dreams that we purchased. Thank you CAPNM!"

ADDITIONAL ACTIVITIES IN 2014:

609 people who were homeless or at-risk of homelessness accessed vital resources and services at Project Homeless Connect including medical, dental, and pet services.

431 community volunteers donated 11,187 hours of community service to CAPNM's programs.

CAPNM staff connected individuals in need with other service agencies by making 16,367 referrals.

More than 400 guests were in attendance as children and adults had the opportunity to operate heavy construction equipment under the supervision of trained operators. Additional information and pictures from Gravelpalooza 2014 are available at www.capnm.net/gravelpalooza.

MESSAGES FROM THE BOARD PRESIDENT AND EXECUTIVE DIRECTOR

CAPNM is very proud of our services and accomplishments of the past year. I am pleased to report that in delivering our mission to alleviate poverty, improve lives and strengthen our communities our agency and its passionate staff were able to assist and provide services to more than 8,000 residents in our four county service area from July 2013 through June 2014. CAPNM programs include weatherization, energy assistance, housing, Personal Touch Home Care, asset management and employment and training. These efforts and programs were vital in distributing valuable dollars and assistance to our communities. Our organization provided a means for our clients to achieve affordable housing, stabilize energy costs, remain comfortable in their homes and receive aid when homeless or at risk of homelessness.

While pleased with our services and programs, we will continue to investigate diversification as we identify and determine additional needs of those we serve. Through our Community Input Meetings we heard suggestions and gathered valuable input about current needs. Keeping these in mind as we move forward, we will assess and identify programs that will meet those needs.

In August CAPNM held our first annual fundraising event GRAVELPALOOZA – a fun, family-friendly day allowing everyone (kids included) to try their hand at operating real-life heavy equipment! In the future this event will fill funding gaps so that we may continue programs and provide additional resources to clients. We invite you to attend the event in 2015 and beyond!

It is my privilege to serve on the Board of Directors and to be a part of such a wonderful and essential organization dedicated to alleviating poverty in Northwest Montana. I encourage and implore you to do the same through CAPNM whether by donation or by volunteering. Together we will all help people, improve lives and strengthen our communities.

Holly Wagner

President, CAPNM Board of Directors

2014 BOARD OF DIRECTORS	
Holly Wagner, President	Renee Funk, Vice-President
Ernie Scherzer	Laura Burrowes, Treasurer
Marianne Roose	Glen Magera
Kate Huntsberger	Duane Lutke
Linda Landrum	Faith Hodges
Vince Rubino	Robin Haidle

My name is Tracy Carter Diaz and I was recently hired as the Executive Director of CAPNM. I relocated from Kennewick, WA where I held the position of Deputy Administrator for the Department of Human Services for Benton and Franklin Counties. I have prior experience working in education, corrections, non-profits and Community Action.

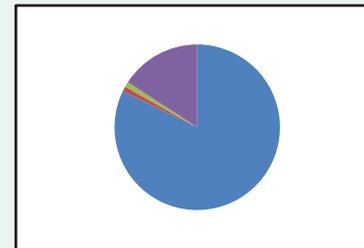
CAPNM has a wonderful reputation of doing great things in the four counties it serves, from building homes which allow low income families to become home owners to providing fuel assistance during the cold weather months. Recently, I had the pleasure along with the CAPNM staff and Board of Directors of participating in a three year strategic planning session. Along with the citizens of this region we were able to identify areas in which we would like to see additional and future services. I am confident that CAPNM will continue to provide excellent existing services and increase new and innovative services throughout the communities we serve. CAPNM has plans to add additional emergency and short term housing programs, expand our outreach, increase our asset development department, and implement more evidence-based programs.

I am pleased to be part of this great supportive community and am excited to be a part of all the great efforts of Community Action Partnership of Northwest Montana.

Tracy C. Diaz

Executive Director

Financial Overview



Source of Funds

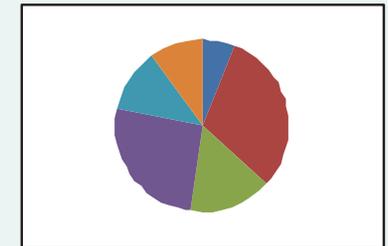
Revenues: \$6,847,004

Federal- 83%

State- <1%

Local- <1%

Private- 16%



Use of Funds

Expenses: \$6,230,398

Job Training Programs- 15%

Housing Programs- 26%

In-Home Assistance Programs- 12%

Energy Programs- 31%

Community Services- 6%

Administration- 10%

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